





## Appendix 1

<b>MC 1/16</b>	December / January 2016	Possible complaint / Press enquiry	Public	Alleged failure to declare interest directorship	Initial Assessment Independent Person contacted No breach / no further investigation justified	None	Independent Person contacted No breach / no further investigation justified – dormant company – never traded	Closed April 2016	Continue commitment to standards training
<b>MC 2/16</b>	February 2016	Possible Complaint about 1 Member	Public	Alleged failure to respond to resident' communication	Advised does not appear within Members' Code of Conduct as Member performance matter that should be dealt with by Group Leader but given Members' Complaint Form if wished to pursue	None	No Formal Complaint received	Closed August 2016	None relevant
<b>MC 3/16</b>	April 2016 by formal complaint form	Complaint about 1 Member	Public	Alleged failure to respond to resident' suggestion with unilateral 7 day timeline	Initial Assessment Code not engaged Independent Person contacted	None	No appeal received against Initial Assessment Decision	Closed September 2016	None relevant
<b>MC 4/16</b>	April 2016 by formal complaint form	Complaint about 1 Member	Public	Alleged failure of Member to notify residents of planting	Initial Assessment Not the Members' decision – Service decision Independent Person contacted	None	Closed Didn't pass Initial Assessment Decision No Appeal received within time period	Closed September 2016	None relevant

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<b>MC 5/16</b>	May 2016 by formal complaint form	Complaint About 1 Member	Member	Alleged reposting of defamatory posting	Initial Assessment  No breach of Code on initial assessment exercise and supported by Independent Person.  Decision communicated to complainant  No appeal received against initial assessment decision  Independent Person contacted	None	Didn't pass Initial Assessment Decision  No Appeal received within time period	Closed  September 2016	Media and standards training to Members
<b>MC 6/16</b>	July 2016	Possible Complaint about 1 Member	Member	Alleged inaccurate social media posting	No Formal Complaint received – successfully concluded to each parties satisfaction through Member / Member mediation	None	Mediated	Closed  August 2016	Media and standards training to Members
<b>MC 7 /16</b>	July 2016 by formal complaint form	Complaint About 2 Members	Public	Alleged lobbying of decision	Initial assessment  No evidence of lobbying by either Member,  Officers	None	Didn't pass Initial Assessment Decision  No Appeal received within time period	Closed  October 2016	Continue Members training programme

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					<p>interviewed / emails reviewed</p> <p>Officer decision reviewed by external solicitor</p> <p>Confirmed to be an appropriate decision within policies</p> <p>Independent Person contacted</p>				
<p><b>MC 8 /16</b></p>	<p>September 2016 by formal complaint form</p>	<p>Complaint about 1 Member</p>	<p>Public</p>	<p>Hadn't updated "Other Interests on Declaration of Interests to remove former membership of an organisation</p> <p>And had put N/A instead of "None" against some entries</p>	<p>Member informed "Other Interests" do not list Statutory Discloseable Interests</p> <p>Can maintain historic "Other Interests" – 28 day rule does not apply to "Other Interests"</p> <p>No Legal requirement to put the word "None" if clear from form no interest being declared</p> <p>Independent Person contacted agreed no breach</p>	<p>None</p>	<p>Didn't pass Initial Assessment Decision</p>	<p>Open</p>	

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					of Code – Initial assessment criteria not met				
<b>MC 9/16</b>	September 2016 by formal complaint form	Complaint about 1 Member	Public	Hadn't declared interests in Register of Interests within 28 days of election	Viewed Public Register – confirmed statutory Discloseable Interests duly declared within 28 days  Independent Person contacted agreed no breach of Code – Initial assessment criteria not met	None	Didn't pass Initial Assessment Decision	Open	
<b>MC 10/16</b>	September 2016	Complaint about 1 Member	Member	Complaint over media posting / release and alleged factual inaccuracies	Member / Member complaint mediation being explored			Open	